OASIS HOTELS & RESORTS

TRAVEL AGENT GUIDE

AUTUMN 2021

CANCÚN, MEXICO

DOWNTOWN CANCÚN

OH! CANCUN THE URBAN OASIS
Breakfast Plan
adults only 18+

SMART CANCUN BY OASIS
European Plan
business travellers, extended stays

OCEANFRONT MUJERES BAY

GRAND OASIS PALM
Grand All-Inclusive
families, couples, adults

OASIS PALM
All-Inclusive
100% family-friendly

OCEANFRONT CARIBBEAN SEA

THE PYRAMID AT GRAND OASIS
Luxury All-Inclusive
couples, adults

GRAND OASIS CANCUN
Grand All-Inclusive
families, couples, adults, young people

OH! CANCUN ON THE BEACH
European Plan
adults, young people

OASIS HOTELS & RESORTS

ALL-INCLUSIVE BEACHFRONT RESORTS

Nestled on pristine white sand beaches in the hotel zone of Cancún, our sprawling resorts feature unparalleled inclusions that ensure an amazing experience: award-winning gourmet restaurants, trendy bars, world-class live entertainment, supervised kids clubs, expansive swimming pools, private beach clubs, and opulent spa treatments.

The Pyramid at Grand Oasis | Grand Oasis Cancun | Grand Oasis Palm | Oasis Palm

EUROPEAN PLAN HOTELS

These well-appointed hotels are perfect for vacationers on a budget, extended stays, and business travellers. Daily breakfast included at Oh! Cancun the Urban Oasis.

Beachfront hotel: **Oh! Cancun on the Beach**

Downtown city hotels: **Oh! Cancun the Urban Oasis | Smart Cancun by Oasis**

COVID-19 RESOURCE CENTER
BeFreeStaySafe.com

Our new Be Free Stay Safe website contains all relevant information for upcoming travel, and is shareable! Give your clients extra peace of mind when booking them a vacation with Oasis Hotels & Resorts.

On-Site Covid Testing: Covid-19 Antigen and PCR tests are available on-site. Guests who test positive before they leave can stay free for up to 14 days.

Hassle-Free Cancellations: Cancellations for individual reservations up to 24 hours of your arrival time without penalty, regardless of reason.

Certified Health & Safety Protocols: Oasis Hotels & Resorts meet all certifications set by Cristal International Standards. All guestrooms are deep-cleaned between guests.

TRAVEL AGENT PORTAL
OasisConnect.ca

Travel Agent Rates for 2 Rooms
Starting at $60 per person
Familiarize yourself with our resorts by taking advantage of special rates for you and your family/friends. Explore the resorts on your own or set up a site inspection.

Everything you need to maximize earnings
Discover special offers for your clients, redeem agent incentives and rewards, find group perks, take training to become an Oasis expert, keep up with what's new, and access marketing materials.

Marketing resources to boost your selling power
Download brochures, resort maps, and customizable flyers/ads – or create your own materials using our image and logo library.

Register today at OasisConnect.ca
1 (855) 270-2111 • connect@thetemco.com

AWARD-WINNING RESORTS & RESTAURANTS

2021 Travelers' Choice™ Tripadvisor

The Travelers' Choice Awards celebrate hotels that consistently deliver great service and fantastic experiences to travelers around the globe. The following Oasis resorts have earned positive traveler reviews and ratings over the past year, ranking in the top 10% of hotels worldwide.

- **Grand Oasis Palm**
- **Oasis Palm**
- **Oh! Cancun the Urban Oasis**
- **Smart Cancun by Oasis**

Benazuza

Once-in-a-lifetime dining experience featuring innovative culinary masterpieces, created by two-star Michelin chef Rafael Zafra

Available only at The Pyramid at Grand Oasis

Best Fine Dining
#1 Mexico, #4 World

The White Box

Mediterranean gastrobar offering a sophisticated tasting menu in an informal atmosphere

Available at The Pyramid at Grand Oasis, Grand Oasis Cancun & Grand Oasis Palm

Best Fine Dining
#3 Mexico

Careyes

Mexico's traditional cuisine combined with the finest French gastronomy for a sensual experience

Available at The Pyramid at Grand Oasis & Grand Oasis Palm

Best Fine Dining
#3 Mexico

MakiTaco

An exquisite fusion of flavors that brings out the best in Mexican and Japanese cuisine

Available at all beachfront resorts

SIAN KA'AN ADULTS-ONLY AREAS

THE PYRAMID AT GRAND OASIS & GRAND OASIS CANCUN

RESTAURANTS

Benazuza*
The White Box

BARS

Benazuza Lounge Bar*
Fontainebleau Cocktail Bar*
Havana Cigar Corner
Havana Night Club
Coyote Loco

ENTERTAINMENT

Red Kinky Night Club
Red Casino

RELAXATION

Kin Ha Beach Club & Spa*
Sensoria Spa

SIAN KA'AN ROOMS

Luxe adults-only rooms
Premium amenities
Private check-in/out lounge

*Included only for Pyramid guests

GRAND OASIS PALM

RESTAURANTS

Careyes*
Cocoa

BARS

Glass Bar Night Club
Cloud Nine
Careyes Cigar Bar

ENTERTAINMENT

Kinky On Board
Red Kinky Night Club

RELAXATION

Sian Ka'an Beach Club*
Sensoria Chill Out & Spa
Cloud Nine Zone

SIAN KA'AN ROOMS

Luxe adults-only rooms
Premium amenities
Private check-in/out lounge

*Exclusive for guests staying in Sian Ka'an rooms

Oceanfront Caribbean Sea

Located in the heart of Cancún's Hotel Zone on the largest stretch of white sand beachfront with moderate waves and current

KEY SELLING POINTS

The Pyramid at Grand Oasis

Everything at Grand Oasis Cancun plus additional inclusions:

- 5 exclusive restaurants (including the gourmet award-winning Benazuza and Careyes) + 4 exclusive bars
- 2 exclusive beach clubs with Bali beds and food & drink service
- Premium room amenities (ex: free 24-hour room service)

Grand Oasis Cancun

- 3 beach clubs
- Quarter-mile swimming pool
- Amazing selection of international restaurants and trendy bars, including the award-winning MakiTaco and The White Box
- World-class live entertainment: live music, burlesque cabaret, nightclubs, restaurant shows and more
- Hotel Zone's only full gaming casino located at a resort
- Supervised kids club
- Full-service spa with all-natural treatments ($)

Oh! Cancun on the Beach

- Gym and daily activities like yoga, zumba, aerobics
- Workcation Suites: private office connected to bedroom

	The Pyramid	Grand Oasis	Oh! Cancun
Restaurants	14	9	3 ($)
Bars	14	10	3 ($)
Rooms	323	1,378	241
Room Categories	• Sian Ka'an Master Suite • Sian Ka'an Junior Suite • Sian Ka'an Standard • Pyramid Suite • Pyramid Ocean Front • Pyramid Ocean View • Pyramid Sunset View • Pyramid Standard	• Grand Ocean View • Grand Garden Terrace • Grand Sunset View • Grand Standard	• Ocean Front Workcation Suite • Ocean Front Superior • Ocean Front • Garden Superior • Garden

The Pyramid at Grand Oasis
Luxury All-Inclusive
Couples, Adults

Grand Oasis Cancun
Grand All-Inclusive
Couples, Young People, Families, Adults

Oh! Cancun on the Beach
European Plan
Young People, Adults

CAREYES RESTAURANT

GRAND PLUS BEACH CLUB

WORKCATION SUITE

Oceanfront Mujeres Bay

Located at the north end of Cancún's Hotel Zone, where powdery white sand meets calm and shallow Caribbean waters

KEY SELLING POINTS

Grand Oasis Palm

Everything at Oasis Palm plus additional inclusions:

- 7 exclusive restaurants, including gourmet award-winning Careyes and The White Box
- 5 exclusive bars
- Pirate Ship Adventure: 2-hour ocean cruise for the entire family
- Sian Ka'an adults-only areas
- Enhanced room amenities

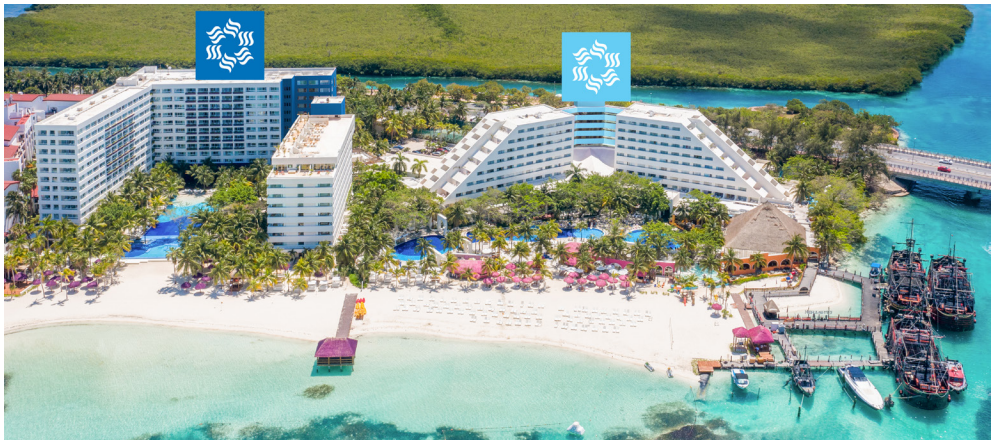
Oasis Palm

- 4 swimming pools including kids splash zone and shallow wading pool
- Family Fun Zone: Kayaks, Pirata's Bay Beach & Pool Park, Yucatan Jurassic River, The Arcade
- Supervised Kids Club: unlimited indoor and outdoor fun for ages 3-12
- Great selection of restaurants (including award-winning MakiTaco) with kid-friendly menus
- Live entertainment
- Full-service spa with all-natural treatments

Family Suites

Availalbe at both Grand Oasis Palm and Oasis Palm, Family Suites are comprised of two conjoined bedrooms, accommodating 5 guests total:
adults room (1 king bed) + kids room (2 double beds)

	Grand Oasis Palm	Oasis Palm
Restaurants	12	5
Bars	11	6
Rooms	376	452
Room Categories	•Sian Ka'an Master Suite •Sian Ka'an Junior Suite •Sian Ka'an Standard •Grand Family Suite •Grand Ocean View •Grand Lagoon View •Grand Standard	•Family Suite •Superior •Standard



Grand Oasis Palm
Grand All-Inclusive
Adults + Families

Oasis Palm
All-Inclusive
100% Family-Friendly

PIRATA'S BAY

PIRATE SHIP ADVENTURE

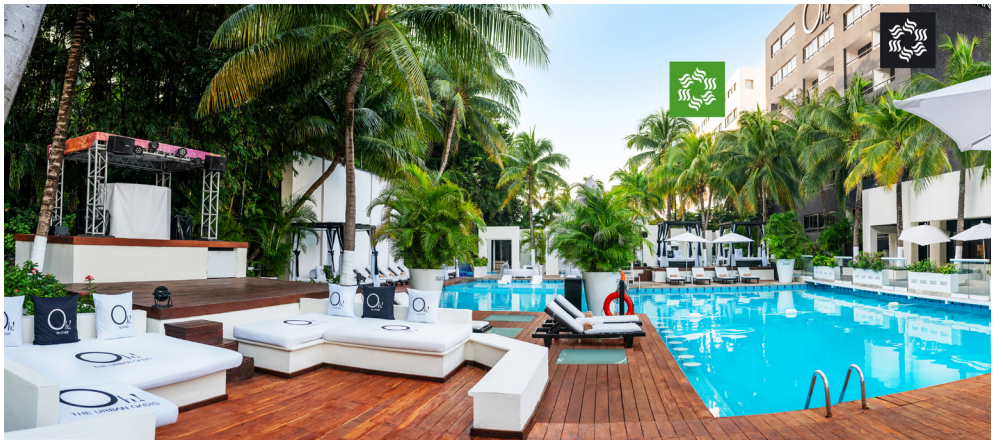
COCOA RESTAURANT

SUPERVISED KIDS CLUB

Downtown Cancún

Located on one of downtown Cancun's main avenues close to the hotel zone entrance, with quick/easy access to beaches, shopping malls, banks & more

	Oh! Cancun	Smart Cancun
Daily Breakfast Included	✓	–
Restaurants ($)	3	1
24-Hour Coffee Shop ($)	✓	✓
Bars ($)	✓	n/a
Swimming Pool	✓	n/a
Gym	✓	n/a
Kin Ha Spa ($)	✓	n/a
Rooms	62	132
Room Categories	• Standard • Suite • Workcation Suite	• Smart • Smart Plus • Workcation Suite



Oh! Cancun the Urban Oasis

Breakfast Plan

Adults Only 18+

Smart Cancun by Oasis

European Plan

Business Travelers

KIDS STAY & EAT FREE

Children 3-12 years of age stay and eat free when sharing accommodations with two paying adults, utilizing existing bedding (maximum two free children)

- 1st Child: Free
- 2nd Child: Free
- 3rd Child: Reduced rate of $30.00 USD per night

During the following travel periods, 2nd and 3rd child pay reduced rates of $40 USD: December 23 - January 3 // April 10 - April 16 (Easter) // July 15 - August 15

Infants 0-2 years of age stay and eat free year-round when sharing accommodations with two paying adults, utilizing existing bedding (maximum two free infants)

Minors between the ages of 13 and 17 will pay adult rates. Rollaway beds and cribs are subject to availability. Single adult travelling with one or more children: adult and first child both pay adult double occupancy per person rate. Valid for travel through 12/19/2022.

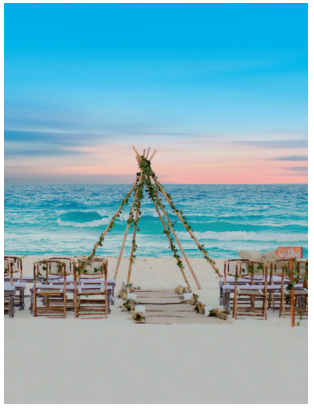
O WEDDINGS

KEY SELLING POINTS

- Fully customizable wedding packages for every couple and budget
- Diverse ceremony and reception venues
- Complimentary O Ceremony wedding package
- Legal and symbolic ceremonies
- Dedicated Atlanta-based team and on-site wedding planner
- Complimentary honeymoon + anniversary amenities

Available at the following resorts:
The Pyramid at Grand Oasis, Grand Oasis Cancun, Grand Oasis Palm

OasisDestinationWeddings.com



GROUPS

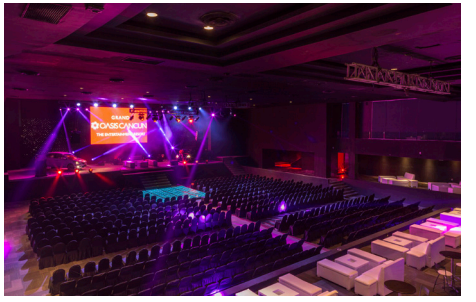
MICE & SOCIAL GROUPS

Oasis can accommodate groups ranging from 24 to 2,500 people with a wide variety of indoor and outdoor venues featuring state-of-the-art AV equipment. For large-scale events, the newly renovated Oasis Arena boasts 20,000 square feet.

Plus, we offer group incentives you won't want to miss! Depending on the time of year you visit and the number of guests in your group, we can enhance your stay with generous complimentary perks including:

- free guests
- room upgrades
- private group check-in
- private cocktail receptions
- spa discounts

GroupsAtOasis.ca



OASIS
HOTELS & RESORTS

ALL-INCLUSIVE BEACHFRONT RESORTS | The Pyramid at Grand Oasis | Grand Oasis Cancun | Grand Oasis Palm | Oasis Palm
EUROPEAN PLAN HOTELS | Oh! Cancun on the Beach | Smart Cancun by Oasis
BREAKFAST PLAN HOTEL | Oh! Cancun the Urban Oasis

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GroupsAtOasis.ca

Weddings
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OasisDestinationWeddings.com

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OasisConnect.ca

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